



elite[®]
TRAVEL

TRAVELIFE SUSTAINABILITY REPORT 2019

Travelife 
CERTIFIED
Excellence in sustainability

Elite Travel Ltd., Vukovarska 17, 20000 Dubrovnik, Croatia

Phone: 00 385 20 358 200 | Fax: 00 385 20 358 303

URL: <http://www.elite.hr> | e-mail: elite@elite.hr

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AFFILIATION:

UHPA, JATA, FCCA, IATA, TOUR Com Receptifs, Ensemble Travel Group





SUSTAINABILITY COORDINATOR

Marko Rešetar
President of Board of Directors
marko.resetar@elite.hr

MANAGEMENT INTEGRATION

Sustainability and CSR are part of the declared company policy, not only included in our mission or vision statements, but understood as a matter of attitude in conducting the business. Actions and ideas are initiated from all levels of the management and from the employees.

We welcome sharing of the ideas and proposals for improvement of environmental and social sustainability within the company and in the society. Size of the company give us an opportunity to discuss this issues in both formal and informal communication (mailing, office meetings, cloud, notice boards and Elite Extranet). Sustainability is raised to the level of the Annual General Meeting topic that discusses business results and future planning.

SUSTAINABILITY TEAM

We are committed to gradually involve as many employees as possible in our Travelife team to enable widespread understanding, acceptance and implementation of the idea of sustainable business and development. In particular, we seek to strengthen our co-operation with local authorities and business partners in order to contribute to a gradual change in the overall business culture and approach to sustainable business practices. Elite Travel Sustainability Team in 2019 has grown up to 19 members with completed Travelife Basic training and exams. We continue education through Travelife online courses, number of accompanying events at travel shows and workshops and other specialized workshops and courses. As the sustainability coordination is lifted up to the level of Board of Directors (sustainability coordinator is President of Board) direct influence and sufficient support, funding and resources are provided for activities and improvements.

MISSION STATEMENT

Elite Travel was established in 2001 with a mission of providing superior travel service to all our clients and business partners. Elite Travel performs a superb range of travel programs, offering facilities for all kind of travel interests. Among the many options, we believe, client will find a travel program that meets distinctive travel needs and budget. But primarily, Elite Travel is committed to crafting experiences that foster appreciation and conservation of nature, local culture, customs and communities. We strive to ensure that every element of the organization conforms to a responsible tourism policy and continually monitoring the





social, economic, and environmental impact of our operations. Our goal is to protect local community interests and create comfortable, productive and motivating environment for both our customers and employees.

SUSTAINABILITY POLICY

Our Environmental Sustainability Policy aims to integrate a philosophy of sustainable development into all the organisation's activities and to establish and promote sound environmental practice within our operations. We consider sustainable business practice to be essential to our success in growing our business and creating lasting value that meets the expectations of all our stakeholders.

Elite Travel is determined to contribute to a sustainable development that satisfies current needs without compromising the ability of future generations to meet their own needs.

Together with our colleagues and partners we acquire knowledge that contributes to an ecologically, economically and socially sustainable future. Elite Travel provides equality of opportunity and treatment for the purposes of eliminating discrimination based on race, colour, sexual orientation, gender identity, religion, political opinion, nationality, social origin and status, indigenous status, disability, age or other status of individual unrelated to the individual's ability to perform work.

CORPORATE SOCIAL RESPONSIBILITY

Elite Travel is committed to developing an organizational culture which implements a policy of support for internationally recognized human rights and provide protection from human rights abuses. Elite Travel respects employees and customers privacy, protecting their personal data in accordance with GDPR provisions. We encourage our employees to fully utilize their potential by offering ample training and education opportunities.

Elite Travel respects our employees' right to join, form or not to join a labour union without fear of reprisal, intimidation or harassment. Where employees are represented by a legally recognized union, we are committed to establishing a constructive dialogue with their freely chosen representatives. The Company is committed to bargaining in good faith with such representatives. Collective agreement bargaining is discussed and conducted at the level of UHPA (Croatian Association of Travel Agencies). Company policy is determined to maintain employee rights at a level higher than the rights agreed by the Collective Agreement.

We take every reasonable precaution to maintain a safe and healthy working environment in order to avoid the possibility of injuring or putting at risk colleagues and members of the public. We believe that all injuries and occupational illnesses, as well as safety and





environmental incidents are preventable and our goal for all of them is zero. For that purpose, Elite Travel provide number of possibilities for education and training on safe work issues.

Employees' rights and obligations are regulated by the Rules on Work/Labor Act and in accordance with respective legislation. We treat all employees fairly and honestly regardless of where they work. Elite Travel practices a legally compliant wage policy that is motivating, with a prospect of advancement and the possibility of additional earnings. All staff have a written contract of employment, with agreed terms and conditions, including notice periods on both sides. All staff are entitled to reasonable rest breaks, access to toilets, rest facilities and potable water at their place of work and holiday leave in accordance with the legislation.

Working hours comply with national laws and benchmark industry standards. Elite Travel provides special adjustments for a vulnerable group of employees with special needs. We provide our employees remuneration higher than the benchmark industry standard, which satisfies their basic needs and those of the members of their family who are directly dependent on them. Depending on the personal contribution to the company's operations, employees may also receive additional benefits up to twice the amount of remuneration foreseen for the respective job. Additional prizes and bonuses are provided in accordance with the provisions of Rules on Work/Labor Act. Employees are compensated for overtime hours, night work, Sundays and Holidays at the rate proposed by legislative standards. We are committed to comply with effective law and the best social and human rights protection standards and practices.

Elite Travel contract only vendors who pay their employees at least the minimum wage required by law or the prevailing industry wage - when available, whichever is higher, and who provide all legally mandated benefits.

**Elite Travel recognize and respect the importance of indigenous peoples' culture, heritage and traditional rights and supports the identification, recording, conservation, management and protection of indigenous cultural heritage sites and culture.*

**Sustainability Policy is available to both employees and public; published on Elite Travel website, Elite Travel Extranet and on in-house notice boards. Sustainability Clause is incorporated in all supplier's contracts.*





LAW AND INDUSTRIAL STANDARDS COMPLIANCE

Elite Travel maintain ISO 9001:2015 business quality standards and is in full compliance with Croatian and respective international law. We contract legal services of Iveković & Partners, law office from Zagreb, Croatia, who supervise our internal acts and represents us before the court and public authorities. Elite Travel is in full compliance with all international, national and local law and regulations related to health, safety, work and environment protection. Elite Travel is also in full compliance with national law and the best industry practices, declared within our CSR policy, Sustainability Clause and company Rules on Work/Labor Act. We are determined to avoid involvement in any kind of political activities, unfair competition or violation of anti-trust legislation.

Achievements 2019:

- **Safe Work Act updated to the requirements of new legislation.**
- **Rules on Work/Labor Act updated to the requirements of new legislation.**
- **Occupational Safety Committee established (representing owners, management, employees, specialists, occupational medicine specialists).**
- **Annual revision of cash flow performance conducted in accordance with SPNFT legislation.**
- **Revision and compliance according with the Tourism Services Law updates (entity identification, Terms & Conditions, GDPR requirements, customer protection, other)**

Tasks & Targets

Continue monitoring and implementing law amendments and industry best practices, keeping the leading position in travel agency business in Croatia. Annual revision of cash flow performance in accordance with SPNFT law requirements.

TRAVELIFE TEAM

Certificates:

Travelife Partner May 25 2018

Travelife Certified August 29 2018

Achievements 2019:

Our Travelife Team grown up to 19 members which is approximately 25% of overall staff and we plan to continue increasing the number. All Travelife Team members have undergone Travelife Basic training, completed exam and continue with additional education.

Tasks & Targets

We are committed to a steady increase of team members and plan their additional training through Travelife Online Courses, other educational methods and events.

HUMAN RESOURCES

Elite Travel is committed to comply with effective national law, collective agreement and the best social and human rights protection standards and practices. In accordance to national law who prohibits forced labour, employees are free to enter the work and leave it upon their will, without





penalties or restrictions. All employees have formal written contract. Elite Travel ensure non-discrimination and equal opportunities for all employees and job seekers and is in full compliance with national law respecting all regulations of Labour Law and company Rules on Work/Labor Act.

Elite Travel is in full compliance with Labour Law of Croatia, Art. 19 and 20, related to prohibition of children work and children abuse. We promote open-door-policy with no barriers between employees and any level of management and appreciate all proposals and recommendations coming from our employees.

Staff satisfaction survey is carried out per year in accordance with ISO 9001:2015 standards. Employees complaints are legitimated and prescribed in company Rules on Work. Established procedures guarantee fair and objective treatment and protection of employee rights. Disciplinary procedures are prescribed by Rules on Work/Labor Act and in accordance with national Labor Law.

Achievements 2019:

In accordance with legislation changes, revised Rules on Work/Labor Act, with more precise and improved definitions of the mutual rights and obligations of employees and employers, has been verified by December 2019.

Tasks & Targets

Permanent monitoring of all legislation changes and updates. Active participation in Collective Agreement negotiations as a part of UHPA negotiation team.

EDUCATION

All our employees have possibility and obligation of additional education and skills improvement through variety of seminars/courses/studies/events performed by professional organizers (associations, organizations, institutions), including active participation in study trips, travel fairs and workshops. Evidence on education is kept and stored in both written and electronic form.

Achievements 2019:

All staff members have undergone basic training prior to employment and continue with additional education. Further education is provided through participation in specialized events on international tourist events (WTM, ITB or similar), domestic and international events, workshops and training courses. Through 2019 we conducted significant training of employees on the topics of safe work and first aid as a part of harmonizing and updating safety procedures and documentation. Regular trainings on Elite Travel operational procedures are provided for all new employees.

Tasks & Targets

Continue Travelife education with target to increase the number of Internal Environmental Management certified team members. Continuous participation in UHPA/CNTB project for improvement of coordination of DMO/DMC at the destinations. We shall regularly continue our internal staff education, external education for alignment with legal changes and external trainings for standards harmonization with our partners and suppliers.





HEALTH & SAFETY

Elite Travel is in full compliance with all international, national and local law and regulations related to health and safety. In accordance with the national law, Elite Travel appointed authorized employees trained for safe work supervision. All employees have completed safe work training and are in possession of valid certificate. Health, safety and security issues and treats are communicated through Elite Travel Extranet and circular notices properly and the knowledge is being updated by training when and where applicable.

Achievements 2019:

Safe Work Act has been revised and updated with new risk assessment, safety and evacuation procedures for all offices. In accordance with new legislation we established Occupational Safety Committee (representing owners, management, employees, specialists, occupational medicine specialists). Employees elected their representative in OSC. Occupational Safety Specialist (2) were trained in accordance with legislation (Ministry of Labor course and exam). All new employees were trained and acquired safe operation skills. An additional 5 employees were trained and acquired first aid skills. Regular and specialist medical examinations were carried out for all employees where required by legislation (ophthalmologist, systematic).

Tasks & Targets

Continue monitoring and compliance with legislation updates. Continuous risk assessment and implementing measures to prevent employees risk exposure. Evaluate our suppliers compliance through the Elite RBC questionnaires.

CHILDREN PROTECTION

Elite Travel is in full compliance with Labour Law of Croatia, Art. 19 and 20, related to prohibition of children work and children abuse. We are in full accordance with all national legislation and acceptable business practices; sustaining from any kind of children exploitation or abuse, including sexual abuse and exploitation; and applies the same principles in suppliers selection.

Achievements 2019:

There are no registered children work abuse or child abuse cases in 2019.

Tasks & Targets

Continuous communication of children protection topics within the Personal Travel Advice scope of information for the clients. Evaluate our suppliers compliance through the Elite RBC questionnaires.

BIODIVERSITY PROTECTION

Elite Travel does not offer travel arrangements which include imprisoned wild animals. Excursions which include live protected animal species, could be included in our offer only if they were treated in legal and civilized way, including appropriate accommodation standard, care, medical care and nutrition, in compliance with legal standards and best industry practices. Elite Travel respects national law (Environment protection law and other regulations) on wild life protection. Elite Travel does not





offer excursions which will include or cause menace of flora and fauna. Elite Travel does not offer excursions with significant impact on sustainability, life and behaviour of animal population in wilderness. Tour leaders and production staff are provided regular trainings on outdoor guiding.

Achievements 2019:

During 2019, Elite Travel did not implement programs that would involve the interaction with protected animal and plant species or in any way affect the quality of their life or habitat.

Tasks & Targets

Continuous communication on biodiversity protection topics within the Personal Travel Advice scope of information for the clients. Evaluate our suppliers compliance through the Elite RBC questionnaires.

SOUVENIRS

Elite Travel does not support, promote or sell neither prohibited nor any kind of souvenirs related to endangered species or artefacts. We are following recommendations and prescriptions listed on: Elite Travel/Souvenirs & Protection Endangered Species/ Red List Of Endangered Species.

Achievements 2019:

During 2019 we did not encounter cases of illicit souvenir trafficking. Unfortunately, despite our recommendations, we are noticing a trend to buy cheaper, non-indigenous souvenirs commonly produced and imported from the Far East. It is a general belief that this is not about fair trade and adequately paid work.

Tasks & Targets

Maintain communication on forbidden souvenirs topics within the Personal Travel Advice scope of information for the clients. Provide clients information on authentic, locally and legally produced souvenirs, which purchase will contribute to well-being of community members. Emphasize desirable practices and positive contribution possibilities. Evaluate our suppliers compliance through the Elite RBC questionnaires. Inform clients about the origin of non-indigenous souvenirs, unfair trade and inadequately paid work resulting in a lower price.

COMMUNITY CONTRIBUTION

Elite Travel is in full compliance with national law and local regulations, respected and with good reputation. All properties were acquired legally, in honest manner, in good faith and with appreciation of community. Buildings are located in business areas but they are all in accordance with surrounding architecture and harmonized with surroundings. We are in possession of all required permissions, licences or certificates. Elite Travel is recognized as a community contributor.

We maintain permanent consultations with local authorities, communal services, police and other relevant subjects, with aim to adjust our operational plans, traffic regulations and local activities and minimize impact to daily life of the community. We do not adversely affect provision of basic services, nevertheless, through successful consultations with local authorities we contribute to improvement of this functions.





Achievements 2019:

- Permanent Donation Program on monthly bases with the aim of helping local humanitarian initiatives and individuals with special needs,
- Donation to Pediatric Oncology/KBC Rebro Zagreb,
- Complimentary cruise excursion for Children's Home KLASJE Osijek,
- Donation to St. Francis Secondary School and orphanage Mali Dom in Kenia,
- Complimentary cruise for war veterans from Dubrovnik and Vukovar on the occasion of their annual gathering,
- Wheelchair donation to a needy individual in Dubrovnik,
- Sponsorship for travel arrangements of children's section of Folklore Čilipi for a performance at the Vinkovci Festival,
- Sponsorship of Konovizija - amateur talents festival in Konavle
- Donation for procurement of special needs vehicle with Caritas Dubrovnik,
- Ocean Clean-up fundraising donation,
- Planting trees in the "Plant a Tree, Don't Be a Stump" campaign with elementary school "Ivan Gundulić" Dubrovnik,
- Introduction of new original and indigenous promotional products (sea salt bags, orange peel candies) for distribution at our programs and promotional events,

Tasks & Targets

Continue Permanent Donation Program, managing distribution of donations on a monthly basis. Continue donations and support to individuals with special needs, local NGO and local associations activities. Strengthen joint activities with local associations aimed at removing plastic waste in the coastal zone. Continuous development of new travel products with incorporated community contribution elements.

NATURE PROTECTION

We are committed to undertake all necessary steps to minimize our impact to the environment and the neighbourhood. Despite the fact that our business processes have very limited impact on ozone layer, we calculate greenhouse gas emissions and invest appropriate offset amount in nature protection.

Elite Travel also undertake reasonable efforts to minimize noise and light pollution. Within the scope of our operations we don't produce neither erosion or humidity pollution nor air or water contamination from our buildings. We undertake all reasonable efforts to minimize our impact to nature by creating sustainable travel programs, by choice of most acceptable transportation vehicles and by applying appropriate procedures and improved technology standards to lower gas emissions. We are determined to share awareness and promote a restriction on the use of single-use plastic items.

Achievements 2019:

We have finalized preparations for IACS 2020 program (Increased Adriatic Cruises Sustainability - short haul cruises) with the objective of gradually abandoning the use of disposable plastic on our ships.

Tasks & Targets

Maintain purchase minimum value per one delivery; give priority to reusable or recycled products.





Permanent development of new office procedures and acquisition of new technologies with the aim of saving energy and resources (reduction in print in favour of electronic, double-sided printing, multi-function devices, energy efficient devices, energy saving light bulbs etc.). Plastic free cruises.

WASTE REDUCTION

The highest negative impact we generate is coming from paper consumption, single use plastics disposal and CO2 emissions by operations of our suppliers, therefore our efforts are focused, not only, but to a significant extent in reduction of this sources.

Achievements 2019:

Paper consumption is reduced by 4,7 percent over the previous year. In 2019 we purchased 1.548 kg (49.500 sheets) of office paper for copy/printing.

Additionally, we printed 35.000 brochures of all formats (12 - 40 pages). Brochure distribution is only per request. We assume we have come close to a critical level below which further reduction will be neither possible nor rational. We have replaced disposable toners with refillable and reusable toners.

Tasks & Targets

Rational reduction of printed materials in favor of electronic versions. Purchase of refillable or reusable as a substitution for single or time-limited use products. Evaluate our suppliers compliance through the Elite RBC questionnaires. Investment of the greenhouse gas emission offset in upgrading the technological level of the operations and reducing the amount of waste generated by our suppliers operations.

WATER

Consumption of water is limited to our office operations requirements. We obtain water from public supply system and consumption is minimal (limited to drinking water and toilettes). We are charged proportionally and does not have exact insight in the consumption, but financial figures shaw stable, minimal consumption.

Achievements 2019:

No significant changes.

Tasks & Targets

Purchase of more efficient water saving equipment when replacing existing ones. Evaluate our suppliers performance through the Elite RBC questionnaires.

ENERGY

Elite Travel purchase energy from public suppliers. Solar or other alternative source of energy is not an option at the moment because of the technical reasons. Rare and short supply interruptions (less than 3 hours per year) does not justify investing in replacement. Electricity consumption is not exactly measured as we are located in the shared ownership buildings. We are charged proportionally, but amount does not differ since 2001. We spend electricity only for office operations.





Achievements 2019:

No significant changes. Permanent replacement of existing appliances with more energy efficient ones.

Tasks & Targets

Replacement of older models of office devices with more effective equipment. Gradual replacement of existing light bulbs with more efficient, energy saving light bulbs.

PAPER

Brochure printing is contracted with partners in possession of following certificates: ISO9001, ISO14001, OHSAS18001, Cro Cert. All office paper in use (internal and administrative) has proven sustainability credentials. We have abandoned massive brochure distribution campaigns and directed major of promotion to electronic sources at internet, public networks, electronic media, electronic database, presentations and social networks. Paper consumption is reduced by 4,7 percent over the previous year. In 2019 we purchased 1.548 kg (49.500 sheets) of office paper for copy/printing. Additionally, we printed 35.000 brochures of all formats (12 - 40 pages). Brochure distribution is only per request.

Achievements 2019:

Paper consumption is reduced by 4,7 percent over the previous year. We assume we have come close to a critical level below which further reduction will be neither possible nor rational.

Tasks & Targets

Rational reduction of printed materials in favor of electronic versions. Purchase of two-sided printing devices when replacing existing ones.

GREENHOUSE GAS EMISSIONS

Elite Travel greenhouse emissions are limited to the emissions from office operations and staff related travel. Despite the fact that it is not yet a legal obligation in Croatia, Elite Travel calculates our staff and business related travel emissions with intention to compensate emissions by funding sustainability improvement projects of our suppliers (Elite RBC). Among the first investments we have decided to invest offset amount in financing the transfer of bus operators to more ecologically efficient types of engines (no new purchases in 2019) and plastic waste reduction. The offset amount of 2018 will be added to the amount of 2019 and spent for the purpose mentioned.





Achievements 2019:

Offsets of greenhouse gas emissions for 2018 and 2019 will be invested in upgrading the ship-based waste separation systems (IACS project).

Tasks & Targets

Ongoing efforts to reduce the carbon footprint through the use of new, more environmentally friendly technologies. Evaluate our suppliers sustainability standards and their gas emissions through the Elite RBC questionnaires. Funding Elite RBC winners sustainability improvement projects.

CHEMICALS

Elite Travel is committed to the substitution of all aggressive and eco-unfriendly products with more environmental-friendly solutions. We have completely abandoned the use of chemical cleaning agents for the benefit of ecologically acceptable cleansers from bio-production. We use only cleaning materials for office and toilette maintenance. Dangerous or aggressive materials and liquids are not in use, except for ordinary use of office equipment, if applicable.

Achievements 2019:

In 2019 we had no waste which contain chemicals or other aggressive materials to dispose of. We have replaced disposable toners previously used for office appliances with refillable and reusable toners.

Tasks & Targets

Continuous use of eco-friendly cleansers (100% ecological cleaners from bio-production - PeroBio). Continuous monitoring of technical waste disposal amount.

RISK MANAGEMENT

Sustainability management in Elite Travel is integrated within our production process. Production team and production manager, as well as the contracting managers, are involved in every program development and supervised by sustainability coordinator, whose guidelines and approval are mandatory for the approval of program execution.

As a part of standard ISO 9001:2015 evaluation process we use procedure RP-04/Disconformities Management. Sustainability performance is monitored through Travelife Action Plan. We evaluate our portfolio of high-risk excursions, propose relevant procedures and activities for safe operations and reducing of our impact on the environment. We determine Code Of Conduct at certain program as an integral segment of program approval. Tour leaders and production staff are provided regular trainings on outdoor guiding and company quality standards. We regularly communicate risk issues with customers within the Personal Travel Advice scope of information for the clients.

Achievements 2019:

In 2019 we had no cases of compromising clients safety or compromising the environment as a result of conducting of our operations.





Tasks & Targets

Continuous evaluation of the portfolio of high-risk travel programs. Updates on procedures for environmental impact minimizing and safe operations (Elite RBC). Updates on Code Of Conduct for travel programs which incorporate potential risks. Update information on sustainability aspects of destination within Personal Travel Advice information set. Provide clients, staff and partners with real time updates on health & safety aspects and potential threats and risks. Monitor suppliers performance (Elite RBC).

CUSTOMER RELATIONS

Elite Travel communicate only truthful, not misleading facts, providing timely and accurate information in accordance to own knowledge. We deliver at least the same what we promised. All assertions on product sustainability and sustainable business conduct are completely accurate and clients are in ability to gain more information on our sustainability policy and practices within our web site. Elite Travel provide to our clients and partners information on cultural and natural heritage of destination through our website, promotional materials and through formal and informal communication.

Elite Travel is in full compliance with GDPR and national law and in accordance with proclaimed Elite Travel GDPR Policy which excerpts are published on our web site (entering and transferring of personal data, personal data gathering, protection and use statement). Elite Travel perform marketing campaigns in accordance and with full compliance to national law, GDPR legislation and industry standards, providing precise and accurate information to the client.

We provide our partners and clients with officer on duty contacts for emergency cases in destination. Officer on duty is available 24 hours a day for any counsel, dispute or nonconformity resolution. We also provide clients with emergency service contacts at destination. Travel representatives and commercial staff in charge of specific operation are available in the office during duty time and on cell phone 24 hours/day. Customers are provided with contacts upon arrival.

Elite Travel practice clients satisfaction surveys as an integral part of business process, in accordance with ISO 9001:2015 standard requirements. We have incorporated sustainability aspect within our client satisfaction survey questionnaires.

Elite Travel has predefined procedures for disputes and complaints resolution in accordance to national Customer Protection Law and ISO 9001:2015 standards. Procedures are listed within our Terms & Conditions document, together with Contacts, available at www.elite.hr (Online Dispute Resolution in Terms & Conditions chapter).

Achievements 2019:

We have no recorded objections regarding the protection of personal data (GDPR) in 2019. We are pleased to note that all required documents and procedures are followed throughout the data processing chain, including our suppliers. The Sustainability Clause, which includes the protection of personal data, is an integral part of any contract with suppliers and partners.

During our Annual General Meeting 2019 we emphasized the importance of maintaining a creative relationship with partners and clients from both a business and legal perspective. One of the Annual





General Meeting 2019 topics was importance of unified implementation of Personal Travel Advice and Code Of Conduct set of information for clients.

Tasks & Targets

Emphasis on unified application of Personal Travel Advice and Code Of Conduct. Maintain existing communication models and surveys through internet based media. Perform satisfaction surveys on selected travel programs. Share survey results with our partner touroperators and forsee improvements.

REPORTING & COMMUNICATION

We regularly communicate sustainability activities, efforts and achievements to our partners and clients through e-mail and other messaging, public statements, social media, newsletter and websites, including the message of acquisition of Travelife Partner and Travelife Certified certificate and our current activities. Travelife Certified logo is incorporated as an identity tag in all our visuals. Annual Travelife Report is scheduled in January and will be published at www.elite.hr, Elite Extranet and other web based media under our influence and presented to the Board of Directors.

Achievements 2019:

Annual Travelife Report 2018 submitted and published in electronic media and social networks. Initial introduction to the IACS 2020 project on social networks.

Tasks & Targets

Submit an Annual Travelife Report and publish it in electronic media and social networks according to our influence with the aim of presenting our activities and raising awareness of the importance of sustainable business management and development. Promote IACS 2020 project (Improved Adriatic Cruise Sustainability - plastic free cruises).

